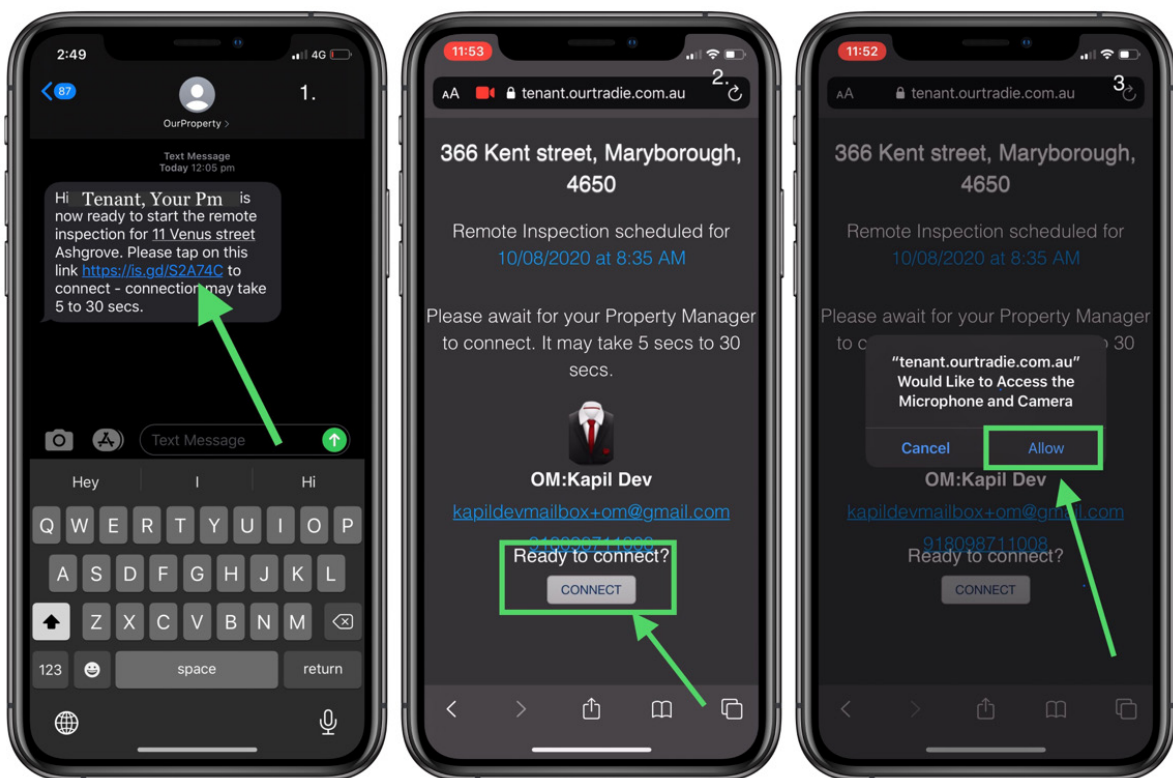


# How to do a Remote Inspection

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If your property manager is conducting a remote inspection at your property, follow these steps to successfully connect to and complete the inspection.

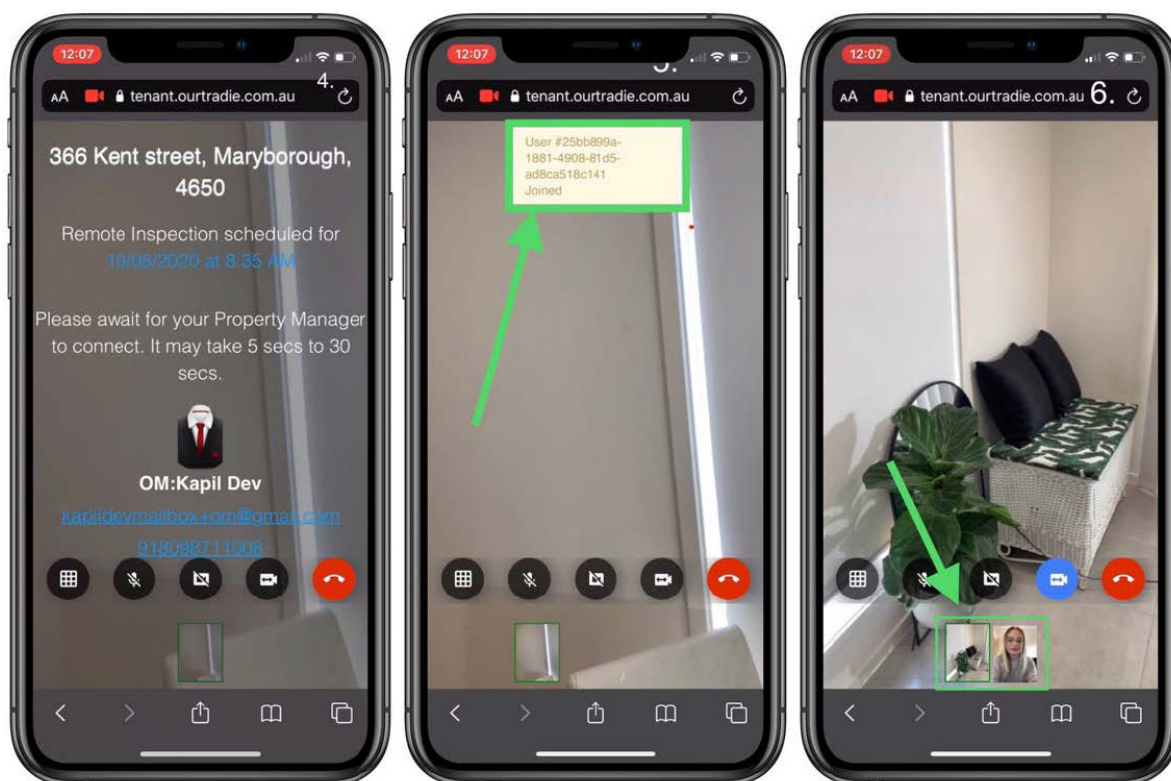
1. When your property manager is ready to begin the inspection, they'll send you an SMS with a link to access the online inspection, please make sure you are using a smart phone for this.
2. Click the link and you will be redirected to your internet browser where you will be asked to confirm you're ready to connect. Click the 'Connect' button.
3. Click 'Allow' to allow access to your phone's camera and mic for the duration of the inspection. If you don't click 'Allow' you won't be able to complete the inspection and your property manager won't be able to view your camera or hear you talk.



# How to do a Remote Inspection

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4. Once you're connected, your phone screen will open your camera in the background and show your address and inspection information like the screen below.
5. When your property manager connects, a popup will advise you that they're about to enter the inspection.
6. Once joined, you'll be able to see their face at the bottom of the screen and they will be able to talk to you during the inspection process.



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483 Whitehorse Road

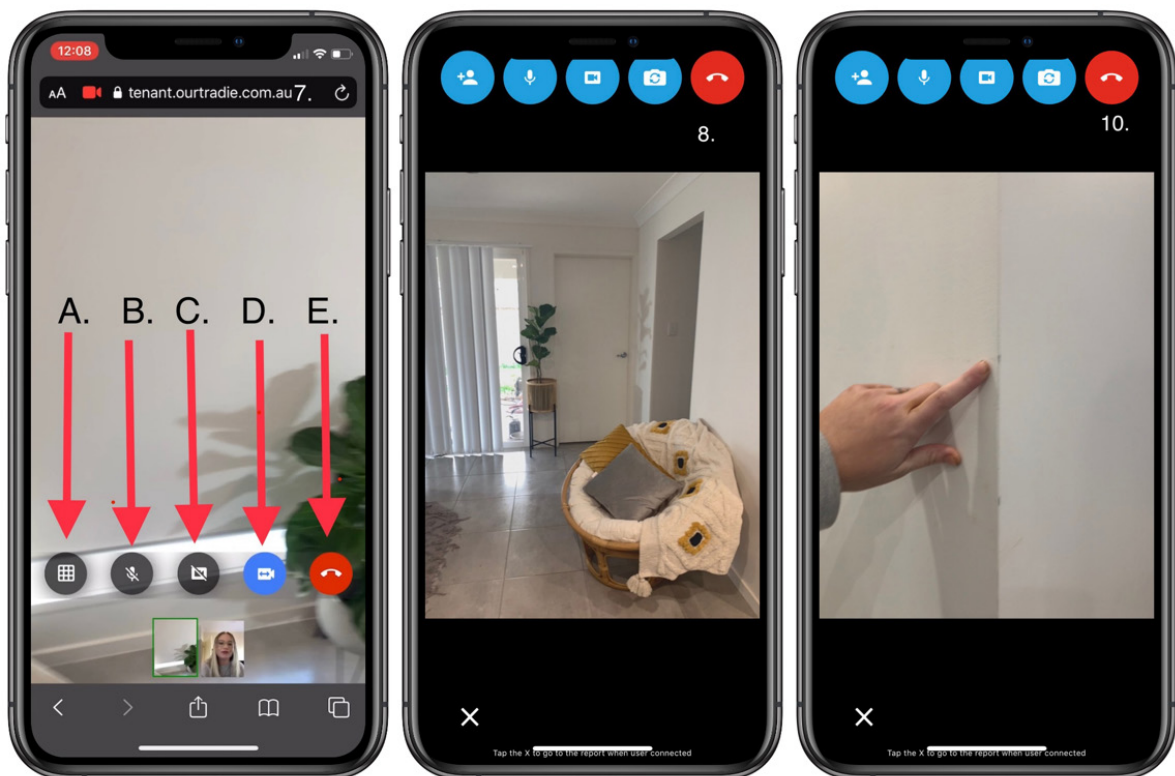
**PhilipWebb**

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# How to do a Remote Inspection

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7. Once connected you'll notice 5 icons at the bottom of your screen.
  - A. Split screen shows both yours and your property manager's screen.
  - B. Mute your microphone.
  - C. Turn off your video.
  - D. Swap the camera view between front and back camera.
  - E. Hang up the call and end the inspection.



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